



Dear Richard

I am writing to you today to thank you for the recent roofing work carried out at St John's Catholic Primary School in Horsham. Despite some significant challenges, caused by an extremely wet autumn followed by a global pandemic, the work has been completed ahead of our proposed final completion date.

Health and safety has been an ongoing priority throughout the job and I have been kept informed of all inspections and their outcomes, and have been provided with timely responses to all my queries relating to health and safety.

I want to thank you personally for responding to all of my emails and concerns very quickly. I also would like to pay my compliments to Danny and Andre, who have been available to deal with all concerns and queries at any time during the project. Any issues we experienced were dealt with immediately and both Danny and Andre have worked with us, without ever making it feel like any sort of inconvenience. They have become part of the team here at school and they will both be missed!

I would also like to thank Danny for the incredible clean up job carried out at the end of the roofing work. The school site looks like new and this hard work and attention to detail was hugely appreciated.

I hope we can work with Richard Soan again in the future!

Thanks for everything

Stephanie Powell

School Business Manager